

## RETURN GUIDE

1. Pre-paid Label: To receive a pre-paid return label please contact [customercare@aere.dk](mailto:customercare@aere.dk) stating your order number, name and email.

We offer pre-paid return labels on all orders except sale orders.

Print our pre-paid label

2. Pack your item carefully in the return box - please reuse the same box as the one you receive your item in

3. Tick the box below and place this paper in the box

4. Close the box and tape it as the original tape

5. Place the received pre-paid label on top of the original one - covering it completely

6. Drop off your return parcel at the nearest GLS shop

## REFUND AND RETURNS

You have 14 days right of withdrawl. Refunds will be payable with the same payment method you choose during purchase. You will receive your refund within 14 bank days of the return being processed. For our complete Terms & Conditions please visit [aere.dk](http://aere.dk)

We will do our best to make your experience with AÉRÉ the best as possible. Thank you for visiting our webshop and we appreciate your feedback. Hope to see you soon again!



SIGNATURE

DATE

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Return form - please check boxes below and return with goods

RETURN CODE	QTY	SIZE	CHECK YOUR RETURN	RETURN CODES
_____	_____	_____	Shipped 14 days within delivery <input type="checkbox"/>	1. Too small 2. Too large 3. Wrong color 4. Wrong delivery 5. Not as expected 6. Ordered multiple sizes 7. Fit not as expected
_____	_____	_____	Unworn <input type="checkbox"/>	
_____	_____	_____	Tag still attached <input type="checkbox"/>	
_____	_____	_____	Original packaging <input type="checkbox"/>	